

# 3Wire Service

## Los Angeles

### Service Request Process

#### Submit request for service to:

Email: [3wireservicelosangeles@3wire.com](mailto:3wireservicelosangeles@3wire.com)

Phone: 800-576-0123 press '2' for service

Fax: 310-515-9860

#### If you need help beyond the service department please contact the following people:

- Cathy Ellison, Service Support Manager x2105, mobile 310-756-2787
    - For all scheduling, dispatching, and service parts questions
  - Reginald Heron, Service Tech Manager x2133, mobile 310-756-2770
    - For all technician specific questions
  - Joe Johnson, West Coast Operations Director x2115, mobile 310-940-5505
    - For escalation of service requests
  - Roger Forsberg, VP of Service x2113, mobile 310-756-2788
    - For escalation of service requests
- \*All email addresses are [firstname.lastname@3wire.com](mailto:firstname.lastname@3wire.com)

**3Wire is committed to meeting and exceeding your service expectations!**