

# 3Wire Service

## Seattle

### Service Request Process

#### Submit request for service to:

Email: [3wireserviceseattle@3wire.com](mailto:3wireserviceseattle@3wire.com)

Phone: 800-207-3146 press '2' for service

Fax: 866-255-3147

#### If you need help beyond the service department please contact the following people:

- Lori Nobles, Service Support Manager x3019
    - For all scheduling, dispatching, and service parts questions
  - Steve Goedecke, Service Tech Manager x3020, mobile 206-786-7026
    - For all technician specific questions
  - Tom McPeters, General Service Manager x3014, mobile 206-786-7066
    - For escalation of service requests
  - Joe Johnson, West Coast Operations Director 800-576-0123 x2115, mobile 310-940-5505
    - For escalation of service requests
  - Roger Forsberg, VP of Service 800-576-0123 x2113, mobile 310-756-2788
    - For escalation of service requests
- \*All email addresses are [firstname.lastname@3wire.com](mailto:firstname.lastname@3wire.com)

**3Wire is committed to meeting and exceeding your service expectations!**